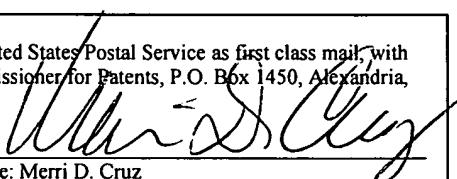


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Steven G. Smith et al. Examiner: Patel, Chirag R.
 Serial No.: 10/074,325 Group Art Unit: 2141
 Filed: February 12, 2002 Docket: 60027.0445US01/BS 00406
 Confirmation No.: 6444 Due Date: March 12, 2007
 Title: Methods and Systems for Communicating with Service Technicians in a
 Telecommunications System

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on March 9, 2007.

By: 
Name: Merri D. Cruz

Mail Stop RCE
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, Virginia 22313-1450

39262
PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

- Transmittal Sheet in duplicate containing Certificate of Mailing
- Request for Continued Examination and fee of \$790.00
- Amendment

The fee has been calculated as shown below in the "Claims as Amended" table

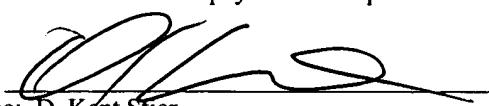
- Charge Deposit Account No. 13-2725 in the amount of \$790.00 for RCE Fee
- Return postcard

CLAIMS AS AMENDED

Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra	Rate	Fee
Total Claims				
34	- 34	= 0	x 0.00	= \$0.00
Independent Claims				
5	- 5	= 0	x 0.00	= \$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould LLC
 P.O. Box 2903
 Minneapolis, MN 55402-0903
 404.954.5100

By: 
 Name: D. Kent Stier
 Reg. No.: 50,640
 DKS:mdc